

Advocate Appointment Form

An advocate means a person nominated by a customer to deal with a supplier on the customer's behalf, who cannot make changes on a customer's behalf to a customer's account without the customer being present and agreeing to such action.

An advocate may perform the following without the customer being present:

- a) request account records – such as contract, critical information summary, bills, or other – be sent to an address, email address, or other contact information previously established with the customer
- b) can discuss specific issues with the supplier on behalf of the customer, but cannot make any decisions or changes to the account. For example, can negotiate a financial hardship arrangement with the supplier, but the supplier should then contact the customer to get their agreement to enter into that arrangement.
- c) can pay the bill on an account.
- d) can work with the supplier on troubleshooting for devices or services on the account.

You may revoke this authorisation at any time by simply contacting us.

1. Account Holder Details

Account Name	
Account Number	
ABN (if applicable)	
Account Contact Person (if business)	
Street Address	
Suburb	
Contact Phone Number	
Email Address	

2. Advocate Details

Advocate Name	
Phone Number	
Email Address	
Date of Birth	

Advocate Appointment Form

3. Declaration

*I hereby request that the person in section 2 above be appointed as an advocate on our account.
I understand that I am responsible for anything my advocate does on my behalf.
I confirm my advocate is over the age of 18.*

Signature	
Name	
Date	
Position Held	
Signature of Witness	
Name of Witness	
Address of Witness	
Qualification of Witness	

Important - This Declaration must be made before any of the following persons:-

Academic (post-secondary institution), Accountant, Architect, Australian Consular Officer, Australian Diplomatic Officer, Bailiff, Bank Manager, Chartered secretary, Chemist, Chiropractor, Company auditor or liquidator, Court officer (Judge, magistrate, registrar or clerk), Defence Force officer (Commissioned, Warrant or NCO with 5 years continuous service), Dentist, Doctor, Electorate Officer (State), Engineer, Industrial organisation secretary, Insurance broker, Justice of the Peace, Lawyer, Local government CEO or deputy CEO, Local government councillor, Loss adjuster, Marriage Celebrant, Member of Parliament (State or Commonwealth), Minister of religion, Nurse, Optometrist, Patent Attorney, Physiotherapist, Podiatrist, Police officer, Post Officer manager, Psychologist, Public Notary, Public Servant (State or Commonwealth), Real Estate agent, Settlement agent, Sheriff or deputy Sheriff, Surveyor, Teacher, Tribunal officer, Veterinary surgeon

Or,

Any person before whom, under the Statutory Declarations Act 1959 of the Commonwealth, a Statutory Declaration may be made.