

Business NBN Plans



Key Facts Sheet - Superfast NBN Services

NBN Speed Tier	250/25	500-1000/50	250/100	500/200	1000/400
Number of Users	9-20	9+	9-20	9+	9+
Typical Peak DL Speed	210Mbps	420Mbps	210Mbps	358Mbps	717Mbps
Typical Peak UL Speed	22Mbps	45Mbps	90Mbps	180Mbps	360Mbps
Email / Browsing	✓	✓	✓	✓	✓
4K Video Streaming	✓	✓	✓	✓	✓
DL / UL Large Files	✓	✓	✓	✓	✓

NBN Network Speeds

NBN speed tier information used above represents the maximum possible speed that is available during off-peak periods. Typical peak busy period hours are usually from 7pm to 11pm. You will usually experience lower speeds than the speed tier above, therefore you should refer to the typical speeds above when selecting a plan.

Actual throughput speeds may be slower and vary due to factors outside our control such as (but not limited to) Wi-Fi signal strength and interference, too many users, server capacity connected to and hardware limitations.

Critical Equipment on the NBN

Some equipment may suffer from serviceability issues when connected over the NBN, such as medical alarms, security alarms, fax machines, EFTPOS machines and lift emergency phone lines. For further information please contact the manufacturer or supplier of any affected equipment.

NBN and Power Outages

The NBN network does not function during a power outage. This will affect your internet access (and telephone if you are using a telephone service delivered over the NBN).